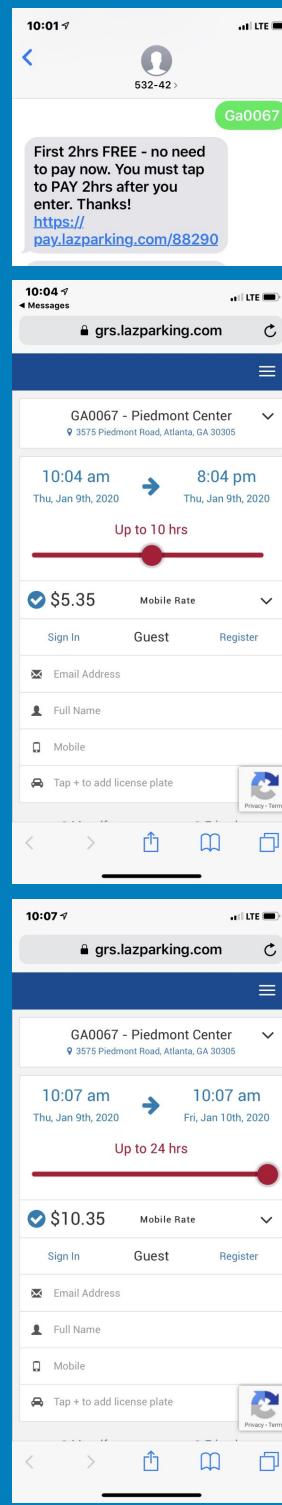


# Text to Park Customer Flow



## Instructions on how to Pay for Parking

- 1 Customer arrives at the lot and see a Pay to Park sign with an option to **Text Your Location**. Customer texts an alias code like GA0067 to "532-42" from their mobile. *Each lot has a unique code - but all texts are sent to 532-42.*
- 2 Customer immediately receives a text on their mobile with a link to pay.
- 3 This link opens a web page in their browser. A red slider appears with a prompt for the parker to **Set Duration**.
- 4 They first must tap the red slider to choose their parking duration. Time increments may range from 1 to 24 hours and can be limited to the location's hours.
- 5 They can also click on the end time above the slider to manually change the end time. This will grey out the red slider.
- 6 After purchase, a confirmation pops up with a link to "Get My Parking Pass". They are also emailed a copy of this confirmation and receipt.
- 7 That link opens a parking pass displaying the end time for the duration they selected.
- 8 **Note** - This parking pass is for reference only and is not needed to park.